

# Vision Statement

Introduction

Program I

Program II

Program III

Program IV

Program V

Program VI

Program VII

Conclusion



**Business Values –**  
Deliver services in way  
that demonstrate

- Excellence
- Leadership
- Stewardship
- Innovation

**Cultural Values –**  
Create a positive,  
service-oriented culture

- Attract and retain staff
- Collaboration and partnership
- Creativity and innovation
- “Can-do” attitude
- Positive working environment
- Core values